



Initial information



Student and Academic Services

YOUR STUDENT ID CARD

How to get the card and account

- Google: „Starter Paket Uni Göttingen“
- <https://www.uni-goettingen.de/de/664087.html>
- Login with application account (app- bew-)
 1. Set password for regular student account
 2. Take photo for student card
 - Card delivery (German address)
 - Card pickup (no address or address in Göttingen)

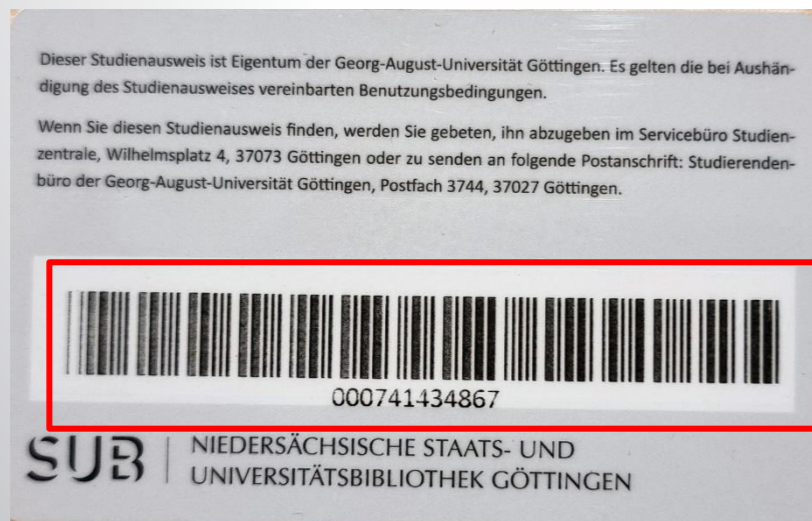
Your Student ID Card – What's on it?



photo

name and
matriculation
number

Cultural ticket
validity date of the
card



SUB user number and
barcode for book
lending

Your Student ID Card – Functions

- Payment in canteens and cafeterias
- Charging the print account
- Printing and copying
- Access to buildings and rooms (LSG)
- Use of lockers
- Library card
- cultural ticket

Where to go when...

- **Disabling a lost Student ID card:**
University Callcenter: +49 551 39-20000
- **Getting a new Student ID card:**
Office of Student Affairs (Wilhelmsplatz)
- **Credit repayment from an old to a new card:**
Infobox in foyer of *Zentralmensa*
- **renewal of the validity date:**
Chip card office in the central campus building,
LRC Med, Physics Divisional Library, Wilhelmsplatz 4

Where's the transportation ticket?

- From October 1st on: Deutschlandticket (Germany ticket). Regional trains, city buses and trains all over Germany
- Only digital ticket on your phone
- The student card is **NOT the ticket** (anymore)!!!
You'll need to set up the ticket on your phone and take the phone with you!
- <https://asta.uni-goettingen.de/en/for-students/rail-ticket/germany-semester ticket/>



Deutschlandsemesterticket



Click on the link in the e-mail and log in with your university access data

Click on ticket for control view

Scroll down

Download to the wallet

Hop on the train 😊



FAQ Wallets

What is a wallet?

A wallet is a digital purse in which you can store cards and tickets.

How do I get a wallet?

A wallet is already pre-installed on many smartphones. If not, you can download one from the app store.

How do I access the Wallet?

The Wallet is an app like any other on your home screen.

How does the ticket get into the wallet?

This is slightly different for all wallets. In principle, however, you always have to call up the ticket on the website and add it to the wallet from there.

Do I have to save the ticket in the wallet?

No. In principle, you can also use it without a wallet. However, it is then only available online and you have to log in every time.

Most important first:

**1. Check your student email address regularly!
In eCampus or set up a mail client!**

**2. Look for assistance:
eCampus Help and IT support pages
<https://wiki.student.uni-goettingen.de>**

Overview studIT

- studIT offers a student account since more than 20 years
- Since April 2008 free account for all students, financed by University Quality Funds (SQM)
- **studIT ≠ Stud.IP**
- Supervision of infrastructure and consulting

Your student account

- Usually firstname.lastname
- Only one password for many services (PCs, eCampus, WiFi)
- Is not valid for the library user account (SUB)! → SUB user number and separate password

Your account is...

- ... your email address (2 GB)
(...@stud.uni-goettingen.de)
- ...your access to studIT computers
- ...the login for WiFi (eduroam)
- ... your eCampus access (incl. FlexNow, Stud.IP, mailbox, self-service functions, LSG)
- ...equipped with a network drive with 10 GB storage space

Locations

- More than 700 PCs
- Possibility of use for students of all faculties
- spread over the entire university, main focus on the central campus



Learning Resources Centers (LRCs)



LRC SUB



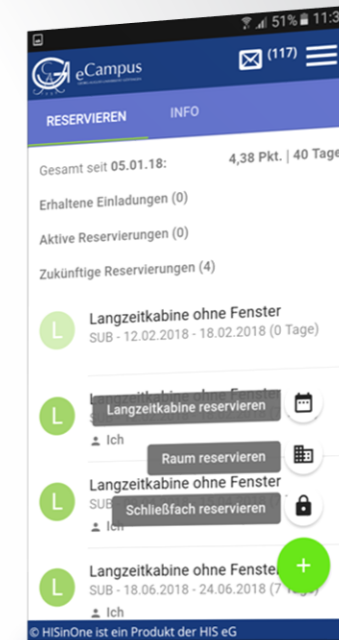
LRC Med



LRC KWZ*

Lern- und Studiengebäude (LSG)

- 80 computers, beamers, smartboards
- WiFi, wired notebook network
- Printers/photocopiers/scanners
- **Room reservation via eCampus**



Printing and Copying

- A4/A3 printers available in many locations
- Follow-Me-Printing
- Printing from desktop PCs and notebooks possible on all printers
- Copy with student ID card (debit from print account, NOT from card!)
- Booking in all libraries of the SUB and in the chip card office



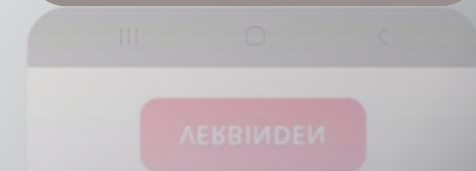
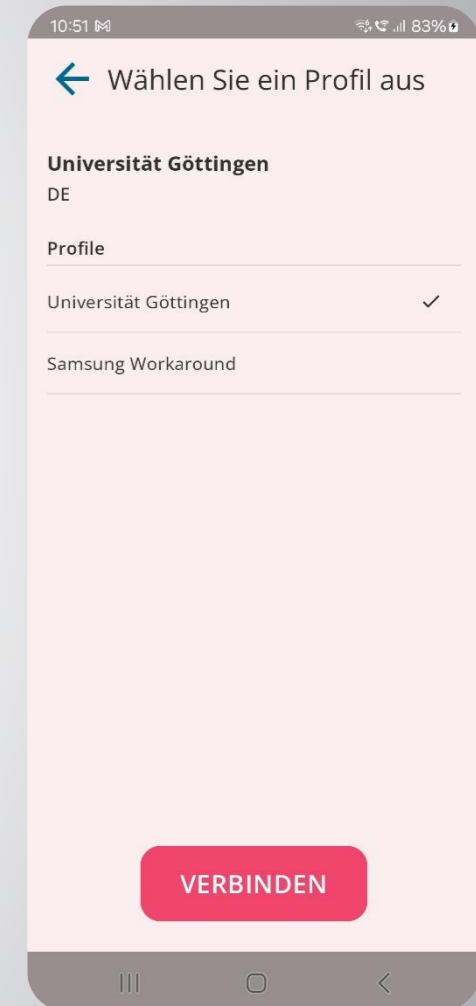
WiFi – eduroam

- Can be used at universities worldwide
- Once set up – automatic connection
- Access to the Goenet
- Configuration tool at <https://cat.eduroam.org>



Setting up WiFi – eduroam

- Secure and easy setup with configuration tool
- <https://cat.eduroam.org> or GETeduroam App (Android)
- Profile: University Goettingen
- User name: student email address



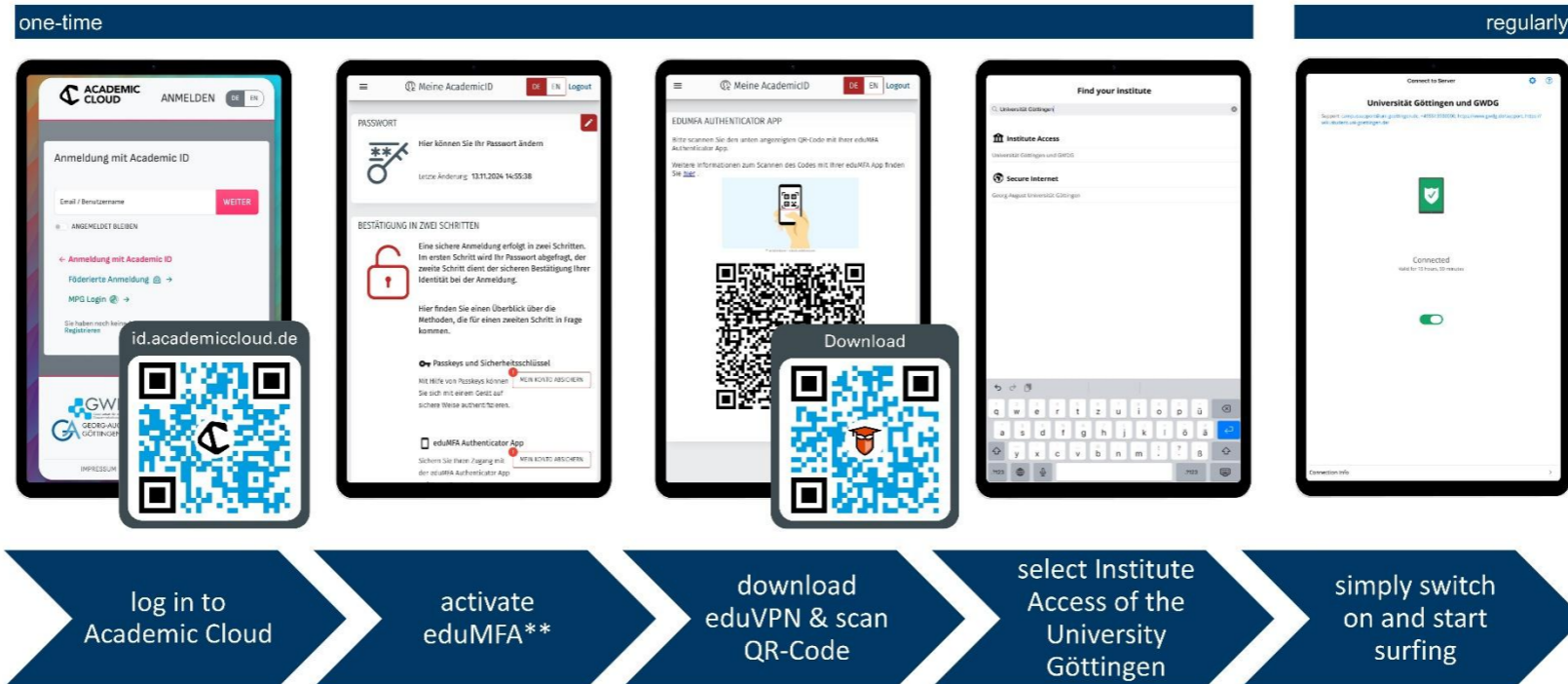
VPN for students



- Virtual Private Network
 - access to university network from home or on the go
 - encryption of traffic
- Access to licensed services, e.g. scientific journals or learning platforms (Beck Online, Amboss)
- **mandatory: setting up a 2nd factor to your account (MFA)**
- https://wiki.student.uni-goettingen.de/en/support/wlan/vpn_eduvpn

How can I use the online resources when I am not on campus?

eduVPN* helps!



*VPN → Virtual Private Network
 **MFA → Multi-Factor Authentication

Software for students

- https://wiki.student.uni-goettingen.de/support/weitere_services/start



Support and Helpdesk

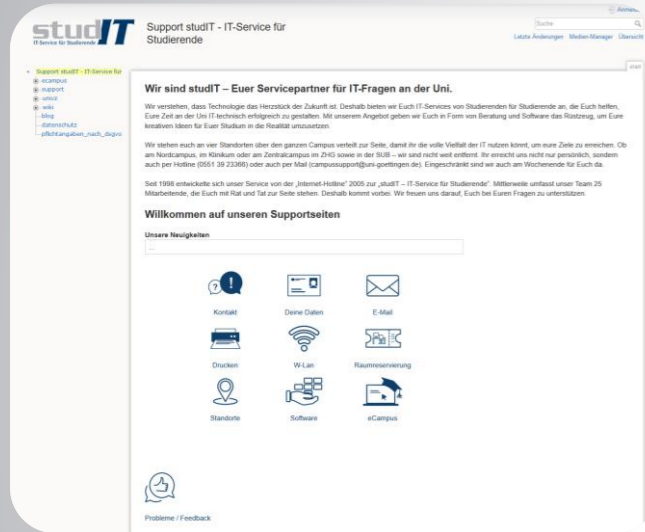
- We offer support for your student account
- Software consultations in the LRCs (MS Office, etc.)
- 3 helpdesks across the university campuses (Central library SUB, Clinic library, Physics Library)
- telephone hotline: (0551) 39-23366
- email inquiries: campussupport@uni-goettingen.de

Any questions?

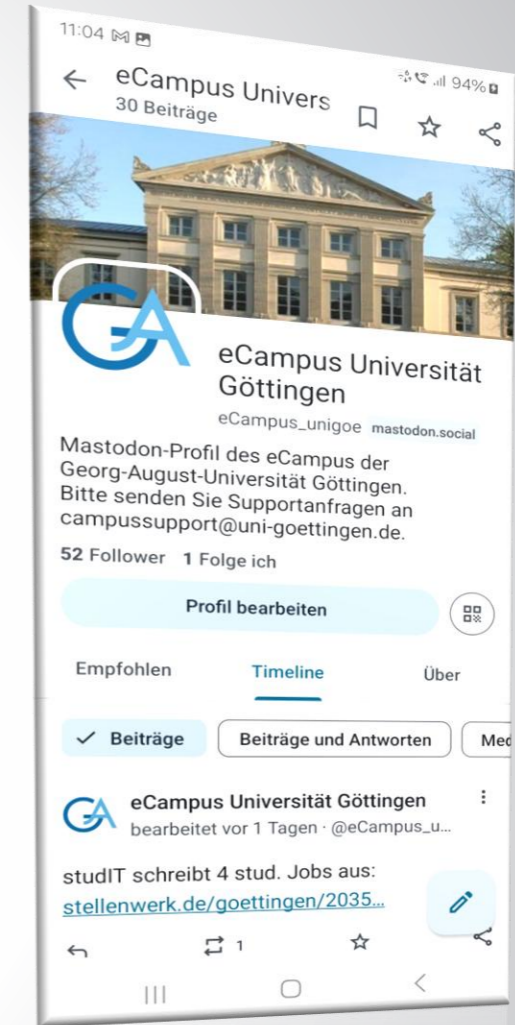
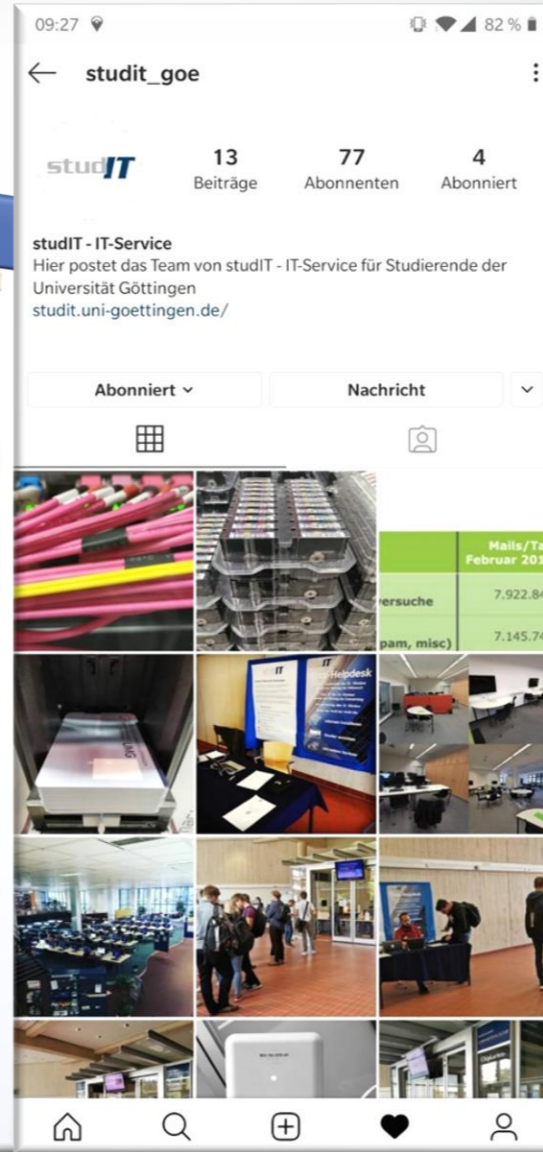
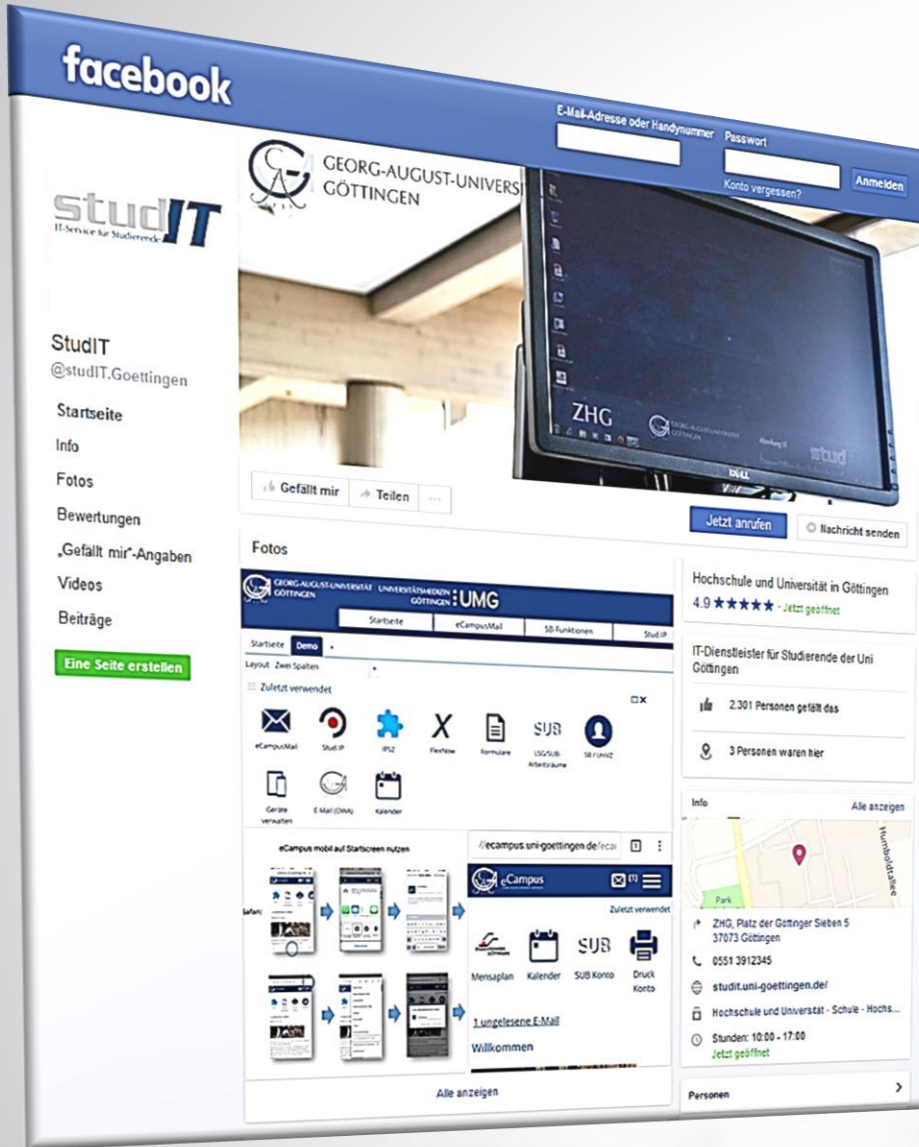
- **Web:** eCampus-Help and IT-Support or <https://wiki.student.uni-goettingen.de>
- **E-Mail:** campussupport@uni-goettingen.de
- **Hotline:** +49 551 39-23366
- Ask our consultants at the helpdesks

Online-Support

- Instructions in 9 categories
- Texts, pictures, videos, news (malfunctions)
- German/English
- Frequent updates/news



Look for “Help and IT-Support” inside the eCampus portal!



facebook.com/studit.goettingen Instagram: @studit_goe Mastodon: @eCampus_unigoe

IT courses by ZESS

- Courses for beginners and advanced learners
- Word, Excel, PowerPoint and more
- Credits for your bachelor/master
- 90 minutes weekly
- Block courses during the semester break



Thanks for your attention.

The **studIT**- Team would like you
IT-Service für Studierende
to have a lot of fun and success during
your studies!